



How to Ask a Question

This guide demonstrates how to ask a question in the Answers feature.

Written By: Dozuki System



INTRODUCTION

This guide demonstrates how to ask a question in the Answers feature.

Step 1 — Access Answers

- You can ask a Question in 2 ways:

① Navigate to the **category** page relating to your Question topic.

- Scroll down to the **Support Questions** section on the page. Browse existing Questions related to this category to see if your Question has already been asked and answered.
- If not, click the **Ask a Question** button on the right

① Add the following to the end of your site URL: **/Answers**

- This page defaults to the **All Questions** tab. Browse through all questions to see if your Question has already been asked and answered.
- You can also Search all questions for related topics.
- If you don't see your Question, click the Ask a Question button at the top right of the page.

Step 2 — Create a Question

Ask a Question

Be specific and include what you've already tried. Better questions get more answers.

1 Choose a Category
Example: MacBook Pro 13" Unibody Mid 2009

2 Question Title
How do I upgrade my Dozuki plan?

3 Question Description
Formatting help

Tags (optional)
Add

Discussion Topic (does not have a single answer)
Why make a Discussion Topic?

Preview Your Question

- Choose which **Category** your question would be best placed under.
- Enter your short, yet descriptive **Question Title**.
- Include any additional information in the **Description** text box.
- When you've completed all fields above, click **Preview Your Question!**

Step 3 — Preview & Post Question

Preview

POSTED: JUST NOW

How do I change my site's theme?

I would like to change my site's theme to orange. How do I do this?

Kristen Sowatsky
@kristen
Rep: 1.1k

Submit Question

- **Preview** your Question to check for typos, errors or missing information.
- If you are satisfied, click **Submit Question**.
- Your question will be posted to the Answers page to await an answer.
- **i** You will be notified when Answers or Comments are submitted for your Question.

To reassemble your device, follow these instructions in reverse order.